

# Tommy Vega

San Pedro Sula, Honduras +504 9441-1693 tommysvs@hotmail.com tommyvega.net

## EXPERIENCE

November 2024 - Present	<b>Systems Analyst, Grupo Platino</b>	San Pedro Sula, Honduras
	<ul style="list-style-type: none"><li>Created and customized reports using Crystal Reports and Power BI to provide tailored insights, enhance data visualization, and support decision-making processes across departments.</li><li>Configured and implemented system restrictions through Transaction Notification in SAP to ensure data integrity and compliance with business rules.</li><li>Led system adjustments, improvements, and changes to meet evolving business requirements, utilizing SAP .NET SDK and Service Layer for custom development, automation, and seamless data integration.</li><li>Continuously evaluated processes to identify improvement opportunities, driving operational efficiency and enhancing overall system performance.</li></ul>	
September 2023 - November 2024	<b>IT Manager, Grupo IB</b>	San Pedro Sula, Honduras
	<ul style="list-style-type: none"><li>Ensured compliance with industry regulations by designing and implementing IT policies and procedures focused on data privacy, security, and access controls across operations in Honduras, Nicaragua, and Costa Rica.</li><li>Oversaw IT infrastructure across 9 customs offices in Honduras, ensuring optimal network performance, system reliability, and seamless daily operations.</li><li>Identified and integrated emerging technologies to drive innovation, enhance operational efficiency, and strengthen the organization's IT infrastructure.</li><li>Led high-profile IT projects, providing expert guidance on infrastructure strategy, system design, and the continuous improvement of SAP Business One.</li></ul>	
January 2022 - August 2023	<b>Regional ERP Lead, GRS Electrodomésticos</b>	San Pedro Sula, Honduras
	<ul style="list-style-type: none"><li>Oversaw the successful operation of the SAP Business One system across Central America, ensuring seamless integration across multiple departments.</li><li>Led and executed diverse IT projects, collaborating with teams from Finance, Logistics, HR, Marketing, Customer Service, and Sales to optimize system functionality.</li><li>Developed and maintained ETL processes and SQL-based solutions (HANA, SQL Server, MySQL) to improve data workflows and reporting, including payroll systems (Ventura and Millenium) and SAP Business One modules.</li></ul>	
April 2021 - January 2022	<b>IT Lead, GRS Electrodomésticos</b>	San Pedro Sula, Honduras
	<ul style="list-style-type: none"><li>Managed Shopify-based e-commerce platforms across Central America, supporting sales teams and ensuring platform stability.</li><li>Delivered Level 2 support for SAP Business One, including PLD and Crystal Reports customization.</li><li>Oversaw local IT operations: resolved technical issues, administered Active Directory, developed WordPress sites, and managed the department's budget.</li></ul>	
October 2019 - July 2020	<b>Application Developer, Seaboard Solutions</b>	San Pedro Sula, Honduras
	<ul style="list-style-type: none"><li>Developed ASP.NET MVC applications with optimized SQL Server procedures and UI design using Kendo UI and Figma.</li><li>Managed tasks and project delivery with JIRA, ensuring performance, usability, and timely execution.</li></ul>	

## EDUCATION

January 2022 - Present	<b>B.S. in Computer Science, UNICAH</b>	San Pedro Sula, Honduras
August 2016 - July 2018	<b>A.S. in Computer Programming &amp; Analysis, Valencia College</b>	Orlando, FL
	<b>Certificates:</b> Computer Programming Specialization, Web Development Specialization	

## COURSES & CERTIFICATIONS

Issued March 2022	<b>SAP Business One, Prime Institute</b>
Issued October 2019	<b>EF SET Certificate (C1 Advanced), EF Standard English Test (EF SET)</b>

## TECH SKILLS

SAP Business One, Odoo, SQL Server, MySQL, PostgreSQL, MongoDB, Power BI, SAP SDK, SAP B1 Service Layer, C#, ASP.NET, PHP, Laravel, TailwindCSS, JavaScript, Angular, Dart, Flutter, C++, Java, Python, WordPress, JIRA, Freshdesk